



Press Contact:

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PRESS RELEASE

For Immediate Release: 16 March 2023

Department of Human Services St. Thomas Knud Hansen Offices & Three Head Start Centers are Temporarily Closed due to lack of running water at facility

U.S. VIRGIN ISLANDS - The Virgin Islands Department of Human Services (VIDHS), is advising the community that due to a broken 24' WAPA water mainline on the waterfront affecting downtown Charlotte Amalie, St. Thomas, the DHS Knud Hansen Complex located in Hospital Ground will be closed again today, March 16, 2023, at 8:00am due to a lack of running water at the facilities.

In addition, Head Start Centers - Savan, Bergs Home, and Sugar Estate will also be closed today. Classes will resume on Friday, March 17, 2023.

Due to the water outage the St. Thomas STRIVE Senior Recreational Center will also be temporarily closed. Congregate Meals will be home-delivered to clients in the afternoon.

Please be advised, all appointments this afternoon have been cancelled and rescheduled. For assistance, please contact the following division staff during this temporary interruption:

Division of Family Assistance: (340)772-7100 ext. 7159

Medicaid Division: (340)772-7100-ex.t 7114

Intake: (340) 772-7119

Childcare: (340) 772-7147

Adult Protective Services: (340)642-8820

Family Caregivers: 340-725-4963

The VI Department of Human Services apologizes for any inconvenience this may cause.

For additional information, please visit the Department of Human Services website, www.dhs.gov.vi or on Facebook (<https://www.facebook.com/usvidhs>) at US Virgin Islands Department of Human Services.

The Department of Human Services (VIDHS) exists to provide social services to members in our community with diverse needs. In times of national uncertainty and hardship we act as a safety-net and exist to inspire hope and empower change through non-judgmental, quality delivery of needed services and resources.

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