



Press Contact:

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PRESS RELEASE

For Immediate Release: 14 April 2023

DHS Announces Temporary Closure to Mars Hill Offices due to lack of running water at facilities

U.S. VIRGIN ISLANDS - The Virgin Islands Department of Human Services (VIDHS), is advising the community that due to WAPA water pump issues and no running water affecting the town of Frederiksted, St. Croix, the following VIDHS offices will be closing today, Friday, April 14, 2023, at 10:00 am: Mars Hill Division of Family Assistance, Medicaid Program, and the Division of Senior Citizen Affairs Administrative Office.

This closure will affect: The Division of Senior Citizen Affairs Office, the Division of Family Assistance, (SNAP, LIHEAP, LIWAP, TANF/JOBS) and the Medicaid Division. Please be advised, all appointments this afternoon have been canceled and rescheduled. For assistance, please contact the following division staff during this temporary interruption:

Division of Family Assistance: (340) 772-7100 ext. 7159

Medicaid Division: (340) 772-7100, ext. 7114

SCA Adult Protective Services: (340) 642-8820

SCA Family Caregivers: (340) 725-4963

SCA Nutrition (Meals on Wheels): (340) 725-6265

The VI Department of Human Services apologizes for any inconvenience.

For more information, please visit the Department of Human Services website, www.dhs.gov.vi or on Facebook (<https://www.facebook.com/usvidhs>) at US Virgin Islands Department of Human Services.

The Department of Human Services (VIDHS) exists to provide social services to members in our community with diverse needs. In times of national uncertainty and hardship we act as a safety-net and exist to inspire hope and empower change through non-judgmental, quality delivery of needed services and resources.

The Bryan-Roach Administration is investing in the Territory's people, infrastructure, and future through transparency, stabilizing the economy, restoring trust in the government, and ensuring that recovery projects are completed as quickly as possible. Visit transparency.vi.gov.

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