

**GOVERNMENT OF THE VIRGIN ISLANDS OF THE UNITED STATES  
DEPARTMENT OF HUMAN SERVICES**



Press Contact:  
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## **PRESS RELEASE**

**For Immediate Release: April 21, 2022**

### **VI DEPARTMENT OF HUMAN SERVICES REMINDS THE PUBLIC DOCUMENTS DUE TO RECERTIFY FOR SNAP/CASH BENEFITS**

VI Department of Human Services Commissioner Kimberley Causey-Gomez urgently reminds SNAP/CASH clients to immediately review mail received from the VI Department of Human Services SNAP Office regarding completing Recertification Applications, Periodic Reports, and/or requests for additional information. Please pay attention to the **due dates** on each document as the SNAP/CASH Benefits will not automatically upload to your card and may result in your case being closed if they are not returned to the SNAP Offices by the due dates, For first time applicants, ensure your application packets are complete including signatures and all required documents are included.

**Please contact your case worker or call the SNAP Certification Offices if you have any questions at:**

- St. Croix – (340)-772-7100 Ext. 7159; 7192
- St. Thomas- (340)-774-0930 Ext. 4303 or (340)-774-2399
- St. John – (340)-774-0930 Ext. 4303 or (340)-774-2399 or (340)-776-6334 or (340)-776-6335

**Options for returning your documents are via email or drop box:**

St. Croix

- E-Mail – [certoffice.stx@dhs.vi.gov](mailto:certoffice.stx@dhs.vi.gov) or
- Drop box located at 4102 Mars Hill, Frederiksted, VI 00820

St. Thomas and St. John

- E-Mail – [certoffice.stt@dhs.vi.gov](mailto:certoffice.stt@dhs.vi.gov)
- Drop Box located at 1303 Hospital Ground, St. Thomas, VI 00802
- Drop Box located at Multipurpose Building, 307 Enighen, Contant, Cruz Bay, VI 00830

**Clients can also check their card balances by calling 1-866-884-2868.**

For general information, please visit the Department of Human Services website, [www.dhs.gov.vi](http://www.dhs.gov.vi) or Facebook at (<https://www.facebook.com/usvidhs>).

For more information on Covid19, the new strain of coronavirus, please visit the USVI Department of Health's website, [www.doh.vi.gov/coronavirus](http://www.doh.vi.gov/coronavirus) or text COVID19USVI to 888777, #COVID19USVI

*The Department of Human Services (VIDHS) exists to provide social services to members in our community with diverse needs. In times of national uncertainty and hardship we act as a safety-net and exist to inspire hope and empower change through non-judgmental, quality delivery of needed services and resources. Please visit the Department of Human Services website, [www.dhs.gov.vi](http://www.dhs.gov.vi) for more information.*

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